

A full-page background image of a utility worker. The worker is a man with a beard and glasses, wearing a bright yellow safety helmet with the Ameren logo, a yellow safety vest over a brown long-sleeved shirt, and tan work gloves. He is looking off to the side with a focused expression. In the background, there are blurred images of utility poles and power lines, suggesting a construction or maintenance site.

Ameren Illinois Presentation ICC Performance and Tracking Metrics Workshop #2

Ameren Illinois Expects a Constructive Workshop Process



Should allow for open forum for sharing and understanding

Robust discussion of topics of interest

Make space for broad diverse viewpoints to be shared

Common interest in respectful and productive dialogue

Fact or data-based proposals and input will be most useful in leading to desired outcomes



Successful outcome would include:

Proposed framework for performance and/or tracking metrics


Common understanding of metric requirements

General agreement on what will make good metrics for Central and Southern Illinois customers

Clear stakeholder input related to preferred metrics

Clear understanding of process for metrics setting

For Informal Workshop Discussion Purposes Only

A man with glasses, wearing a blue button-down shirt, is seated at a desk in a control room. He is looking at several computer monitors that display various data visualizations, including line graphs and tables of numbers. His hands are resting on a keyboard. The scene is dimly lit, with the primary light source being the screens.

**What Metrics are Currently
Being Tracked?**

AIC Performance Metrics under EIMA.

OUR EIMA COMMITMENT		RESULTS
Create and Support Jobs	✓	1,400+ direct and indirect jobs added
Improve System Reliability	✓	20% reduction in annual service interruptions
Give Customers Control	✓	1.2 million smart meters installed
Deliver Customer Savings	✓	\$45 million average per year
Keep Rates Stable	✓	Average monthly bill is less than in 2012; rates 23% below U.S. average
Diversity	✓	Spent \$1.9 billion with diverse suppliers
Leadership	✓	Illinois #2 nationally for smart grid policy



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AIC Metrics under EIMA



System Average Interruption Frequency Index (SAIFI)
Customer Average Interruption Duration Index (CAIDI)
Customers Exceeding Service Reliability Targets
Estimated Electric Bills
Consumption on Inactive Electric Meters
Electric Uncollectible Expense
Minority / Female Owned Business Spend

Percent of support system installed
Percent of 2-way network installed
Number and percent of AMI meters installed
Number of customers able to access the Web Portal usage statistics
Number of customers eligible for peak time rebate tariff in 2020
Number of customers signed up for peak time rebate tariff in 2020
Number of customers on PSP, RTP, or other real time rates

In addition to these EIMA metrics there are also:

- 13 voluntary tracking mechanisms related to AMI
- 5 voluntary tracking mechanisms related to the broader infrastructure investment plan

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Ameren Illinois: Diversity, Equity & Inclusion Leader

\$1.9 BILLION

Total Diverse Spend since 2013

**MBE
SPEND**

**\$680
MILLION**

**WBE
SPEND**

**\$988
MILLION**

**VBE
SPEND**

**\$230
MILLION**

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AIC Feedback Related to First ICC Workshop

- Momentary outages – AIC has limited existing information
- Resiliency and reliability should lead to good metrics under the proper framework
- Available data – Need to consider applicability of data influenced by the pandemic
- Demand response metric proposed by Stakeholders – differences in RTO areas
- Interconnection metrics – need to consider issues that are beyond utility and/or customer control

Ameren Illinois Proposed Metric Framework

- Metrics should be easily benchmarked against peer utilities
- Availability of baseline information needs to be carefully considered

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